

## **GENERAL TERMS AND CONDITIONS OF THE TURISME DE BARCELONA IMAGE BANK**

### **1.- General terms and conditions**

Turisme de Barcelona is the official body, set up by Barcelona City Council and the Barcelona Chamber of Commerce in 1993, which has as its aim the promotion and marketing of the city as a tourist destination.

Turisme de Barcelona has set up an image bank under the domain name [www.barcelonaturisme.com](http://www.barcelonaturisme.com), which sells photographic images to the travel trade and the press at special rates.

Members of the travel trade and press can obtain a selection of 15 free images, with the purpose of promoting the city as a tourist destination, subject to prior authorisation by Turisme de Barcelona. The images can be requested by filling in the order form.

The particulars of the company are:

TURISME DE BARCELONA

NIF (tax identification no.): P5890003F

Rambla de Catalunya 123, pral

08008 Barcelona

Phone: [34] 932 853 832

E-mail: [info@barcelonaturisme.com](mailto:info@barcelonaturisme.com)

### **2.- Copyright, photographic credits and use of the images**

Turisme de Barcelona holds the copyright to each image. The images can only be used by the tourism sector and press, with the purpose of promoting the city as a tourist destination. The images owned by Turisme de Barcelona may under no circumstances be loaned to third parties.

The Turisme de Barcelona copyright and the name of the photographer must appear on the photographs (in any of the margins).

### **3.- General terms and guidelines**

- In order to purchase the images on sale through this virtual shop, you need to fill in the fields with the necessary details and accept the general conditions. This acceptance represents the full, express and unreserved agreement with all the general conditions set out in the version published by Turisme de Barcelona and which will be binding on both parties.
- Purchases can be made in English, Catalan, Spanish or French.

- The system will issue a personal voucher listing the images purchased and specifying the total price and taxes.
- All transactions will be carried out through the on-line payment system of the savings bank “la Caixa”, with the guarantee that all your personal details remain confidential and cannot be viewed by other people.
- Payment can be made with credit cards issued by the Visa and Master Card networks.
- Following confirmation of payment, the transaction will be deemed to be final and you will receive an e-mail confirming the details of your transaction.
- The images are selected and downloaded from the Turisme de Barcelona website.
- You will be provided with a URL which can be used to download the images. This link will expire within 20 days of the purchase of the images.

#### **4.- Applicable rates and image format**

The Turisme de Barcelona image bank offers a wide range of photographs which are subject to copyright, at special rates. The images are available in tiff. format at 300 dpis. They can be reproduced at DIN-A4 size.

The current price for the inclusion of images on the printed page or website is:  
40 euros + 16% VAT per image.

#### **5.- Payment**

Payment can be made with credit cards issued by the Visa and Master Card networks. Once payment has been received and confirmed, Turisme de Barcelona will e-mail you a URL so that you can download the images purchased. This link will expire within 20 days of the purchase of the images.

#### **6. Procedures for formalising the contract**

- Once customers have selected the images, they must click on the “buy now” button and fill in the form with their details. From this moment, they will be deemed to be Turisme de Barcelona customers and it will be understood that they accept all the general conditions of purchase and the specific conditions of images.
- In order to finalise their purchase, customers will have to provide their credit card details on the secure payment system of “la Caixa”, to proceed with payment or receive confirmation of purchase.
- The system will send a voucher to their e-mail address which will serve as proof of purchase.
- If customers don’t receive their voucher or mislay it, they should contact our call centre. Tel: [34] 932 853 832 - E-mail: info@barcelonaturisme.com.
- Turisme de Barcelona undertakes to guarantee that the images can be downloaded on the dates and according to the terms and conditions agreed.

## **6. Arbitration and applicable laws**

Any disagreements or differences will be resolved by the Junta Arbitral de Consum de Barcelona (Barcelona Board of Consumer Arbitration) or, if necessary, the Barcelona Courts, and the statutory regulations in force regarding e-commerce and Spanish law will be applied.